

AIRPORT ARRIVAL

HEATHROW TERMINAL 5

❶ If you are experiencing delays due to issues in immigration or bag claim, please call us on the number below. If a suitcase is missing, report it before exiting the Baggage Reclaim area.

❷ As you enter Arrivals, look for your Airport Rep, who will be waiting for you amidst the crowd. They will be holding a PLUS sign as pictured below.



❸ If you cannot see the Airport Rep at Arrivals, go to the location in the picture below and they will try to find you there.



❹ If after a few minutes you are still unable to see the Airport Rep, please call the number below.

❺ Once on the coach, call the Campus Manager to let them know your estimated arrival time.

Please call this number for assistance while at the airport or if you are experiencing delays.

+447802704739